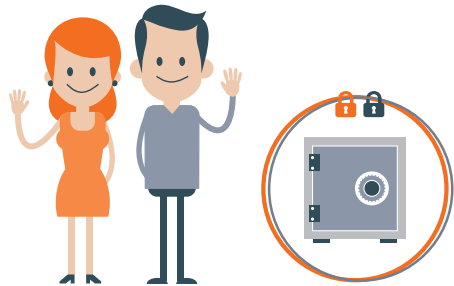


# PROTECTING YOUR ACCOUNTS IN THE EVENT THAT YOUR BANK FAILS



The Fonds de Garantie des Dépôts et de Résolution (FGDR) was created by the law of 25 June 1999 to compensate you in the event that your bank, investment firm or financing company is declared as having failed and customers' assets have become "unavailable":

- › **the deposit guarantee scheme** protects current accounts, savings accounts and other deposit accounts;
- › **the investor compensation scheme** covers securities and other financial instruments (open-end investment companies, etc.);
- › **the guarantee of performance bonds scheme** covers performance bonds that business professionals are required to give their customers for the proper completion of the project entrusted to them.

New measures that include significant improvements for customers will take effect at the end of 2015.

The **FGDR**, whose mission is to serve the public interest, **protects bank customers** in the event that the institution where their assets are held fails. By protecting customers' assets, it helps to **ensure the stability of the French banking system**.

The **FGDR can also intervene on a bank crisis "Resolution" procedure**, i.e. before a failure occurs, to minimise the consequences for customers.

The **FGDR cooperates with its foreign counterparts** in areas of common interests like the European branches' customers compensation, the depositor protection and the bank crisis resolution framework.

**Do you have questions?**  
Contact your bank or contact the FGDR.

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FONDS DE GARANTIE  
DES DÉPÔTS ET  
DE RÉOLUTION  
*French deposit insurance  
and resolution fund*

## 1/ PRODUCTS COVERED BY THE FGDR

### Current accounts and savings accounts denominated in euros, CFP francs or a currency of another EEA<sup>(1)</sup> country

- › Ordinary demand account, current account, term account
- › Passbook account or savings account other than a Livret Type 'A' savings account, Livret Développement durable (LDD) or Livret d'Épargne Populaire (LEP) savings account
- › 'Livret Jeune' savings account
- › Compte Épargne Logement (CEL), Plan d'Épargne Logement (PEL), Plan d'Épargne Populaire (PEP) savings plan
- › Savings or other bank account that combines various products from the above list
- › Cash account associated with a securities account or equity savings scheme (PEA)

### Securities and other financial instruments in case of disappearance

- › Stock, bond, unit of an open-end investment company, mutual fund, etc. in an equity savings scheme (PEA) or another securities account
- › Certificate of deposit, negotiable debt instrument

**FGDR Deposit Guarantee Scheme up to 100,000€ per client per institution**

**FGDR Investor Compensation Scheme up to 70,000€ per client per institution**

(1) European Economic Area (EEA): Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom.



## 2/ PRODUCTS NOT COVERED BY THE FGDR

### Savings with French government guarantee:

- › Livret type 'A' savings account
- › Livret Bleu savings account of the Crédit Mutuel network
- › Livret Développement Durable (LDD) savings account
- › Livret d'Épargne Populaire (LEP) savings account

### All products obtained from an insurance company, such as:

- › Life insurance policy, capitalisation policy with an insurance company
- › Pension savings scheme (PER, PERP, PEP), collective pension savings scheme (PERCO), intercompany collective pension savings scheme (PERCO-I), company pension savings scheme (PERE) with an insurance company
- › Company savings scheme (PEE), intercompany savings scheme (PEI) with an insurance company
- › Anonymous deposit or instrument
- › Deposit in non-EEA currency
- › Cash recorded on an electronic medium (i.e. Moneo)
- › Notes, coins and items entrusted to a bank's safety deposit department

**All amounts guaranteed by the French government**

**No guarantee or other guarantee scheme Enquire at the bank that sold them to you**

### 3/ THE FGDR GUARANTEE FOR YOUR BANK DEPOSITS

The FGDR's deposit guarantee scheme covers natural persons, whether minors, adults under guardianship or represented by a third party, companies (limited companies (SA), limited liability companies (SARL), one-person limited liability companies (EURL), etc.), associations and other professional groups, **in an amount up to €100,000 per depositor per institution.**



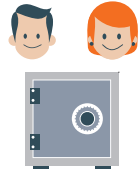
#### You have several accounts at the same bank

All deposits are added up and compensated by the FGDR up to €100,000. Accounts with credit balances are not offset by accounts with debit balances. For amounts not compensated over €100,000, a claim may be filed with the bank's liquidator at a later date. The liquidator will demand that the customer pay the accounts with debit balances.



#### You have accounts at several banks

The FGDR's €100,000 deposit guarantee applies to each bank.



#### You have a joint account

It is shared equally by each joint holder, unless otherwise specified in the agreement. The compensation paid to each joint holder includes the amount of his/her personal accounts and his/her portion of the joint account, up to a total of €100,000.



#### You are an individual business owner who keeps your business assets separate from your personal assets,

for example by creating a one-person limited liability company (EURL) or a limited liability individual business owner (EIRL). You receive up to €100,000 in compensation for your personal accounts and up to €100,000 for your business accounts.

### 4/ THE FGDR GUARANTEE FOR YOUR SECURITIES AND OTHER FINANCIAL INSTRUMENTS

The FGDR's investor compensation scheme covers all securities and financial instruments of investors (natural persons and companies), including stocks, bonds, units of open-end investment companies or mutual funds (see table of covered products). The guarantee applies per customer, per institution **in an amount up to €70,000**, regardless of the currency in which the securities are denominated.

#### Note: the investor compensation scheme applies only when two conditions are met:

- 1/ the securities have disappeared from the accounts and are "declared unavailable";
- 2/ the institution at which the account is held is in suspension of payments and unable to return or repay them.

#### The cash associated with securities accounts is also compensated:

- > in an amount up to €70,000 if your securities account is held by an investment firm;
- > or included in the deposit guarantee scheme and compensated in an amount up to €100,000 if your securities account is held by a bank.

### 5/ THE GUARANTEE FOR PERFORMANCE BONDS

Certain regulated professions (real estate agents, travel agents, lawyers, etc.) are required to apply for a **performance bond** to guarantee the funds entrusted to them by their customers.

Banks and financing companies authorised to issue such bonds are members of the FGDR's guarantee of performance bonds scheme. If the institution fails, the guarantee of performance bonds scheme takes over and ensures the proper completion of the customer's project until the commitment is terminated.

The compensation is capped at **90% of the amount of the performance bond, with a deductible amount of €3,000.**

### 6/ THE COMPENSATION PROCEDURE

#### Step 1



#### Initiation at the request of the Autorité de Contrôle Prudentiel (ACPR), the supervision authority

The FGDR intervenes when a bank or investment firm is no longer able to return the deposits or securities entrusted to it or to honour the performance bonds issued to business professionals. On the "unavailability" date, the institution is declared as having failed. Customers lose access to their accounts.

**Customers do not need to take any action to receive compensation**, other than opening quickly an account at another institution. The FGDR contacts customers directly for their compensation.

#### Step 2



#### Preparation of compensation by the FGDR

The institution prepares the customer account statements as of the "unavailability" date and sends this information to the FGDR, which uses it to determine the compensation amount. The institution sends customers a final account statement.

During this time, the FGDR informs customers about the procedure and answers all questions via its website and call centre.

#### Step 3



#### Payment to customers

The FGDR sends each customer a compensation letter with notice of receipt within a maximum period of:

- > **20 business days for the deposit guarantee scheme;**
- > **3 months for the investor compensation scheme.**

This period may be extended only in exceptional circumstances.

The compensation letter includes:

- > information about the customer and his/her accounts;
- > accounts covered by the guarantee scheme and excluded accounts;
- > the compensation calculation and amount and the compensation cheque, if applicable;
- > details regarding non-compensated amounts, such as the portion over €100,000 for the deposit guarantee scheme and €70,000 for the investor compensation scheme;
- > a "Compensation by the FGDR" information notice.

#### Step 4



#### End of compensation

The FGDR handles any special cases and claims and informs customers of completion of the compensation process.